Helplines, apps and websites to support parents

	Phone	Website	Online chat
			4
NetAware Parents' guide to apps/games/ social media sites to help keep children safe		https://www.net-aware.org.uk/	
Shout Crisis text messenger service	Text 85258	https://www.giveusashout.org/get-help/	
	24/7		
	Free on most networks		
IMAlive Online crisis messenger service (based in US)	24/7	https://www.imalive.org/	✓
Frank Honest	0300 1236600	https://www.talktofrank.com/	
information and advice about drugs and	Text 82111 confidential		
alcohol	24/7		
Drinkline Confidential information and	0300 123 1110		
advice for you or someone you are worried about	weekdays 9am–8pm, weekends 11am–4pm		
	free		
CEOP Reporting online sexual abuse or content		https://www.ceop.police.uk/safety-centre/	
Samaritans Free confidential support line for people who are feeling desperate	116 123	https://www.samaritans.org/	On its way! Chat will be available soon.

	Phone	Website	Online chat
			Q
Pace Telephone support and secure online forum for parents of exploited children	0113 240 5226 Office hours £	https://paceuk.info/for-parents/	
SelfHarm UK Support with self-harm issues	Х	www.selfharm.co.uk	
Money Advice Service Financial help and information	0800 138 7777 Free	https://www.moneyadviceservice.org.uk/en	
Step Change Debt support charity		https://www.stepchange.org/debt- info/emergency-funding.aspx	✓
Refuge Domestic abuse helpline and online support and information	0808 2000 247 Free 24/7	https://www.nationaldahelpline.org.uk/	
Young Minds Support for parents when young people suffer poor mental health		https://youngminds.org.uk/find-help/for- parents/parents-survival-guide/	
Recovery Support for drug and alcohol addiction	0203 553 0324 Free callback available 24/7	https://www.recovery.org.uk/	✓
Adfam Support for families affected by		https://adfam.org.uk/	

drugs and alcohol			
	Phone	Website	Online chat
Stop Breathe Think Free Mindfulness app (pay version also available)		https://www.stopbreathethink.com/	
101 Non- emergency Police number. For emergencies DIAL 999	101 15p per call		
111 Non- emergency health advice. For emergencies DIAL 999.	111 Call if you are seriously worried about symptoms 24/7 free	https://111.nhs.uk/ Use website if your enquiry isn't serious	

Free resources for children and young people during COVID-19 restrictions:

• https://www.phoenixgrouphq.com/covid-19

And finally, some indoor activities for younger children available on these websites:

- https://www.goodhousekeeping.com/home/craft-ideas/how-to/g1389/diy-kids-activities/
- https://familyeguide.com/boredom-busters-110-fun-at-home-activities-for-families-kids-2/