

Endon Hall Primary & Nursery School

'Learning Together and having fun'



Parent/Carer Code of Conduct (including Social Networking)

Policy in place: March 2020 **Review date:** March 2023

Endon Hall Primary & Nursery School enjoys positive relationships with its parents/carers, stakeholders and wider community. A mutual respect for each other is in place and, as a result, we thrive together in partnership. The school is continually appreciative of the role that parents/carers play in their child's education and the wider support for the school itself. We receive lots of positive feedback about the work that we do.

This code of conduct seeks to set out some of the expectations that need to exist in order to safeguard the positive relationships already in place and support the wider work of the school. Much of this goes without saying, but it enables us to make clear the parameters within which we can progress, achieve and flourish, in an atmosphere of mutual understanding.

The school expects parents/carers to:

- Respect the caring ethos of the school
- Work with the school to build relationships, including, most notably, with staff
- Acknowledge and understand that parents/carers and school staff need to work together for the benefit of all children
- Demonstrate in their own behaviour that all members of the school community should be treated with respect and understand that, even if there is conflict, the atmosphere must remain calm and respectful
- Approach school staff respectfully and proactively if issues arise, in order to seek a positive and swift resolution to any issue

In order to support a peaceful and safe school environment the school does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the school
- Loud, abusive or offensive language, swearing, or displaying temper
- Threatening to do harm to a member of school staff, governor, visitor, parent/carers or child
- Damaging or destroying school property
- Sending abusive or threatening emails, texts, voicemails, phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the children, parents/carers, staff on Facebook or other social networking sites
- The use of physical aggression towards another adult or child
- Smoking, or consuming alcohol or drugs whilst on school property
- Bringing dogs on to school premises

If any of these behaviours occur the school may contact the appropriate authorities and, if necessary, ban the offending adult from entering school grounds.

It is for an individual to determine whether they feel the behaviour towards them is acceptable or not. This is not for the perpetrator to decide.

Inappropriate use of Social Networking

The school appreciates the simplicity and ease of social networking; keeping in contact and communicating outside of school can benefit the school community in many ways. Thankfully, incidents of misuse are extremely rare. If anything, our parents/carers use social networking to share the successes and positives of life at Endon Hall Primary & Nursery School. This creates a positive 'buzz' about our school in the community, which enables us to continue moving from strength to strength and widen our network of like-minded individuals.

As such, we consider inappropriate use of social networking to voice concerns and raise issues about the school unhelpful and not in the best interests of the children and/or the whole school community. Any concerns that parents/carers or the wider community may have about the school must be raised through the appropriate channels and not via Facebook, messenger apps or other social networking applications. Speaking to the class teacher, the Headteacher and/or the Chair of Governors, in line with our Complaints Policy, is the appropriate way to ensure any concerns that parents/carers may have are dealt with fairly, appropriately and effectively.

All social network sites/apps have clear rules about the content which can be posted/shared and they provide robust mechanisms to report contact or activity which breaches this. In the unlikely event that defamatory comments/messages, complaints and/or breaches of confidentiality about the school are identified, the school can request a meeting with the parent/carer and will expect any such content to be removed. In serious cases the school will also consider its legal options to deal with any such misuse of social networking, including cyber bullying.

We ask parents/carers to continue to respect the parameters within which we operate and thank the community we serve for working with us so effectively. We request that parents/carers make all those responsible for collecting their child/ren aware of this policy, so that the school community in its widest sense can collectively ensure that children at Endon Hall Primary & Nursery School remain happy, confident and successful.